

Privacy Statement Mãe Terra Retreats

Booking a stay at Mãe Terra Retreats automatically accepts our Personal Information and Privacy Policy. We will never share your personal information with any third party but we might be obliged to share your ID with the local or national authorities if such is requested. We can only use your email to contact you with special offers and promotions of your interest and only about Mãe Terra Retreats. Any dispute or legal resolution will be addressed under the Portuguese law and in a Portuguese court.

Sascha Schalkwijk is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.maeterraretreats.com

Sascha Schalkwijk

Nassaukade 9h

1052 CE Amsterdam

00316 5471 7551

Sascha Schalkwijk is the Official Data Protection Office of Mãe Terra Retreats. She can be reached at sschalkwijk@yahoo.com

Personal data that we process

Below is an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via sschalkwijk@yahoo.com, then we will delete this information.

For what purpose and on what basis we process personal data

Mãe Terra Retreats processes your personal data for the following purposes:

- Handling your payment
- You can call or e-mail if necessary to carry out our services
- inform you about changes to our services and products
- Mãe Terra Retreats also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision-making

Mãe Terra Retreats does not make decisions based on automated processing on matters that can have (significant) consequences for people. This concerns decisions taken by computer programs or systems, without involving a person (for example an employee from Mãe Terra Retreats).

How long we store personal data

Mãe Terra Retreats does not store your personal data longer than is strictly necessary to realize the goals for which your data is collected. We use the following retention periods for all data from our customers: 7 years after the last payment, this is the same as the retention period imposed by the tax authorities.

Sharing personal data with third parties

Mãe Terra Retreats only provided to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Mãe Terra Retreats uses only technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

Google Analytics

The website www.maeterraretreats.com uses Google Analytics cookies;
We have entered into a processor agreement with Google;
We have chosen to mask part of the IP address.
The sharing of data with third parties is disabled;

We do not use other Google services in combination with the Google Analytics cookies.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Mãe Terra Retreats and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to sschalkwijk@yahoo.com

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

Mãe Terra Retreats also wants to point out that you have the possibility to file a complaint with the national supervisor, the Dutch Data Protection Authority. This can be done via the following link: [https://autoriteitpersoonsgegevens.nl/nl/contact-with-the-authority-personal data / tip-ons](https://autoriteitpersoonsgegevens.nl/nl/contact-with-the-authority-personal-data/tip-ons)

How we protect personal data

Mãe Terra Retreats takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact us. If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact via sschalkwijk@yahoo.com

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page.